



Date: 22<sup>nd</sup> March, 2024

The Manager  
National Stock Exchange of India Limited  
Exchange Plaza, 5th Floor,  
Plot No. C-1, Block-G  
Bandra Kurla Complex, Bandra (E)  
Mumbai- 400 051  
Scrip Symbol- SKIPPER

The Manager  
BSE Limited  
Phiroze Jeejeebhoy Towers, Dalal Street  
Mumbai- 400 001  
Scrip Code- 538562

**Subject: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015**

Dear Sir,

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in accordance with SEBI circular no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated July 31, 2023 as amended by corrigendum - ref. no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/135 dated August 4, 2023 and by a master circular no. SEBI/HO/OIAE/OIAE\_IAD-3/P/CIR/2023/195 updated as on December 28, 2023 ("SEBI circular") please find attached a copy of the communication sent to our shareholders, informing about the Online Dispute Resolution mechanism by the SEBI to facilitate online resolution of disputes.

The SEBI Master Circular as well as the aforesaid information are also being placed on the website of the Company at [www.skipperlimited.com](http://www.skipperlimited.com)

Kindly take the above information on record.

Thanking you,

Yours faithfully,  
For Skipper Limited

Anu Singh  
Company Secretary & Compliance Officer

Encl: As above

## SKIPPER LIMITED

CIN: L40104WB1981PLC033408

Registered Office: 3A, Loudon Street, Kolkata – 700 017, West Bengal, India

Phone: 033- 22895731, Fax: 033-22895733, Email - [investor.relations@skipperlimited.com](mailto:investor.relations@skipperlimited.com)

Website: [www.skipperlimited.com](http://www.skipperlimited.com)

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Date: 22.03.2024

Name of Member:

Folio No. / DP Id & Client Id:

Dear Member,

**Sub.:- Online Dispute Resolution Platform (ODR)-Indian Securities Market**  
**Ref: SEBI/HO/OIAE/OIAE\_IAD-3/P/CIR/2023/195 dated December 28, 2023**

Dear Sir/Madam,

In furtherance of the interests of Investors, Indian Securities Market is being streamlined under the aegis of Stock Exchanges and Depositories. The Securities and Exchange Board of India ("SEBI") vide circular no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 on July 31, 2023 as amended by corrigendum - ref. no. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/135 on August 4, 2023 and by a master circular no. SEBI/HO/OIAE/OIAE\_IAD-3/P/CIR/2023/195 updated as on December 28, 2023 ("SEBI circular") has introduced a common Online Dispute Resolution ("ODR") mechanism to facilitate online resolution of all kinds of disputes arising in the Indian securities market. The ODR Portal allows investors with additional mechanism to resolve the grievances in the following manner:

**1. Level 1 – Raise with RTA [Registrar and Transfer Agent ("RTA")]/ Company:**

Initially, all grievances/ disputes/ complaints against the Company are required to be directly lodged with the RTA/ the Company. Shareholders may lodge the same by sending an email to [mdpldc@yahoo.com](mailto:mdpldc@yahoo.com) or by sending physical correspondence at:

Maheshwari Datamatics Pvt. Ltd.  
Registrar & Share Transfer Agent  
23 R.N.Mukherjee Road 5th Floor, Kolkata - 700001  
Contact: 033-22482248, 2243-5029

Or to Company at – [investor.relations@skipperlimited.com](mailto:investor.relations@skipperlimited.com)

**2. Level 2 – SEBI SCORES:**

Grievances/ disputes/ complaints which are not resolved at Level 1, or if the shareholder is not satisfied with the resolution provided by the Company/ RTA, then a complaint may be raised on SEBI Complaints Redress System ("SCORES") which can be accessed at <https://www.scores.gov.in>.

### **3. Level 3 – ODR Platform:**

In case the shareholder is not satisfied with the resolution provided at Level 1 or 2, then the online dispute resolution process may be initiated through the ODR portal within the applicable timeframe under law. **The link for accessing the ODR Portal is <https://smartodr.in/login>. For more details please refer the SEBI Circular.**

### **4. Important Notes:**

- a) This is to clarify that the shareholder(s) may initiate dispute resolution through the ODR Portal without having to go through SCORES Portal (i.e., From Level 1 to Level 3), if the grievance lodged with the Company is not resolved satisfactorily.
- b) It may be noted that the dispute resolution through the ODR portal can be initiated only if such complaint/ dispute is not pending before any arbitral process, court, tribunal, or consumer forum or if the same is non-arbitrable under Indian law.
- c) There is no fee for registration of complaints/ disputes on the ODR Portal. However, the process of conciliation / arbitration through ODR portal may attract fee and the same shall be borne by the concerned investor/ listed entity/ its RTA (as the case may be).

The aforesaid SEBI Master circular can be accessed on the website of SEBI at <https://www.sebi.gov.in/> or [www.mdpl.in](http://www.mdpl.in) or company website - <https://www.skipperlimited.com/>

You are advised to make use of the above dispute resolution platform in the event your grievance is not resolved having exhausted all available options for resolution of the grievance in accordance with SCORES guidelines.

Assuring you of best services,

Yours sincerely,

For Skipper Limited  
Anu Singh  
Company Secretary & Compliance Officer